



ELECTRIC PLANT SHREDDER
RAC250ESH-3
USER GUIDE

CAUTION: Read this manual before using this machine!

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1. SAFETY INSTRUCTIONS



Before using this product, carefully read and understand all the safety recommendations and instructions for safe operation.

Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.

Keep this manual handy so that you may refer to it later whenever any questions arise.

Always be sure to include this manual when selling, lending, or otherwise transferring the ownership of this product.

⚠ IMPORTANT! This product should only be used by experienced users, who have thoroughly read this instruction manual.

Only persons who have received adequate instructions should use the product.

Never allow children, persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge or people unfamiliar with these instructions to use the machine.

Children shall not play with the appliance.

Cleaning and user maintenance shall not be made by children.

Never allow children or persons unfamiliar with these instructions to use the product.

1.1- General safety instructions

Read the instructions carefully. Be familiar with the controls and the proper use of the appliance

- For safe operation



1. Never operate this product when you are fatigued, ill, or upset, or under the influence of medication that may make you drowsy, or if you are under the influence of alcohol or drugs. Keep in mind, that the operator or user is responsible for accidents or hazards occurring to other people or their property.



2. Wear personnel protective equipment: gloves; safety footwear, snug fitting clothing, goggles or face protection, hearing and head protection devices.

Use vibration-proof gloves.

3. Never allow people unfamiliar with these instructions to use the appliance. Local regulations may restrict the age of the operator.



Never operate the appliance while people, especially children, or pets are nearby. Do not start or use the product when persons are nearby.

Keep bystanders (esp. children) and animals out of the work area. Children, pets and bystanders should be kept away when you start or operate the product.

Keep children away.

The use of this product by children is forbidden.

Keep the product away from children or from their environment.

Children should be supervised to ensure that they do not play with the product.

Never leave the product unattended especially when children are nearby.

4. Never start working until you have a clear work area, and secure footing,
5. Keep all parts of your body away from the feeding opening when the engine is running.
6. Before you start the product, make sure the product is properly assembled and that insertion chamber is not obstructed.



7. All product service, other than the maintenance listed in the Instructions Manual, should be performed by competent service personnel.

8. Always switch off the engine before carrying any intervention.



9. Do NOT expose to and do not use during bad weather conditions: never work in bad weather (e.g. rain, storm, snow, high wind ...), never work when visibility is poor or in very high or low temperatures. Never leave product outdoors under the rain.

10. Keep the handles dry, clean and free of grease, oil or fuel.
11. Operate the product only in outdoors or in well ventilated areas.
12. Do not operate the product on slopes or any other unstable location.
- 13.1. Become familiar with the controls and the proper use of the equipment.
- 13.2. Store idle machine. When not in use, product should be stored in a dry, locked up place, out of reach of children.

13.3. Do not force the tool.

It will do the job better and safer at the rate speed for which it is intended.

The product will do a better and safer job if it is used only for the purposes it was designed for.

13.4. Remove adjusting keys and wrenches.

Form the habit of checking to see that keys and adjusting wrenches are removed from the machine before operating it.

13.5. Defective switches or other part that is damaged should be properly repaired or replaced by an authorized service centre. Do not use the machine if the switch does not turn it on and off.

13.6. Warning

The use of any accessory or attachment, other than those recommended in this instruction manual, may present a risk of injury to persons or animals and may cause damages.

The user or operator is solely responsible for accidents or hazards or any damages or injury caused to properties and/or persons and/or animals.

The user/operator is responsible for the safety of third persons present or entering the work area.

13.7. Remarks

The safety precautions and instructions given in this manual are unable to cover in detail all the conditions and situations that may arise.

The operator and/or user must use common sense and caution when operating the product especially for any matters that are not referred in the above

1.2- Safety precautions

1.2.1- Initial preparation before operation

- When you operate the machine, always wear full-length trousers, as well as sturdy, closed footwear that provide good support. Do NOT operate the machine wearing shorts, when barefoot or wearing open sandals!

- Do not wear loose clothing or jewellery that can be drawn into the inlet. Keep long hair away from the inlet. Under no circumstances should jewellery, any other body ornamentation, or loose clothing be worn while operating the tool as these items could be drawn into the suction orifice. Avoid wearing clothing that is loose fitting or that has hanging cords or ties.

When working outdoors, rubber gloves and non-slip footwear should always be worn.

If you have long hair, put it in a hair net.

- Wear protective equipment and always wear protective goggles while operating the tool.

Wearing protective equipment such as a dust mask, non-slip footwear, protective gloves, a helmet and/or hearing protection (depending on the type and application of the electrical device concerned) reduces the risk of injury.

- When performing work that generates dust, wear a dust protective mask to prevent dust irritation.

- Each time before you use the machine, check the integrity of the product's power cord and your own extension cord for signs of damage and ageing. Do not use the machine if the cord is damaged or worn. The product should only be operated when its accessories

are in perfect working order.

Any damaged or defective components should be repaired immediately by a qualified technician. Never attempt to use an incomplete, not fully assembled or modified machine.

- Under no circumstances or if safety equipment such as collection box is not installed, before using, always visually inspect to see, that the **shredding means, shredding means** bolts and other fasteners are secure, the housing is undamaged and that guards and screens are in place. Replace worn or damaged components in sets to preserve balance. Replace damaged or unreadable labels.

- Only use a weather proof extension cable fitted with coupler to IEC 60320-2-3.

Only extension cords that are rated for outdoor use should be used outdoors.

Any extension cord used should have a minimum cross section of not light than H07RN-F 2x1.5mm².

1.2.2- During use

- Before starting the machine, make certain that the feeding chamber is empty. Do not allow hands or any other part of the body or clothing inside the feeding chamber, discharge chute, or near any moving part.

- Always direct the cable to the rear away from the appliance. Make sure the power cord is kept behind and away from the device while you work.

- If the power cord or extension cord becomes damaged during use, disconnect the supply cord from the mains immediately. **DO NOT TOUCH THE CORD BEFORE**

DISCONNECTING THE SUPPLY CORD FROM ITS POWER SOURCE.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not carry the appliance by the cable. Never use the power cord as a handle to lift or carry the device.
- Always disconnect the product from the mains supply in the following circumstances:
 - Whenever you leave the machines; when the machine is not in use, is being carried/transported, or is left unattended.
 - Before clearing a blockage; while examining, cleaning or unclogging the product.
 - Before checking, cleaning or working on the product, performing maintenance on it, or attaching accessories to it.
 - If the cutting device strikes a foreign object (e.g. small stone, piece of metal...) or starts to vibrate abnormally.
- Use the machine in daylight or with adequate illumination (good artificial light).
- Keep proper balance and footing at all times. Do not overreach. Never stand at a higher level than the base of the machine when feeding material into it.
- Bear in mind that the force generated by an electrical device can make you lose your balance. Therefore, make sure that your feet are firmly planted and that your body is well balanced when you are operating the product.
- Never operate the machine on damp areas or wet

grass.

- Do NOT use the machine on slope areas.
- Keep the chute outlet and ventilation holes (cooling air inlets) unobstructed, clear of debris and clean at all times.
- Do not assume of your knowledge of the machine. Remember that a split second of negligence is sufficient to cause serious damage. Be aware of your surroundings and stay alert for potential hazards that you may not hear while operating the product.
- Keep a safe distance from the ejection zone when working with the tool.
- Be especially careful that material contains no metal parts, stones, bottles, cans or other foreign objects before inserting into the tool.
- If the cutting mechanism strikes any foreign objects or if the machine should start making any unusual noise or vibration, immediately shut off the power source and allow the machine to stop. Disconnect the machine from the supply and take the following steps before restarting and operating the machine:
 - Inspect for damage;
 - Replace or repair any damaged parts;
 - Check for and tighten any loose parts.
- If the machine becomes clogged, shut-off the **power source** and disconnect the machine from supply before cleaning debris.

Never operate the machine with defective guards or shields, or without safety devices, for example debris collector in place.

Keep the **power source** clean of debris and other accumulations to prevent damage to the **power source** or possible fire.

Do not transport this machine while the **power source** is running.

Stop the machine, and remove plug from the socket. Make sure that all moving parts have come to a complete stop.

- Whenever you leave the machine,
- Before clearing blockages or unclogging chute,
- Before checking, cleaning or working on the machine.

Do not tilt the machine while the **power source** is running.

1.2.3- Before maintenance and storage

- When the machine is stopped for servicing, inspection, or storage, or to change an accessory, shut off the power source, disconnect the machine from the supply and make sure that all moving parts are come to a complete stop. Allow the machine to cool before making any inspections, adjustments, etc. Maintain the machine with care and keep it clean.

Always allow the machine to cool before storing.

When servicing the shredding means be aware that, even though the power source is switched off due to the interlock feature of the guard, the shredding means can still be moved.

Never attempt to override the interlocked feature of the guard.

- Keep all nuts, bolts and screws tight to be sure the appliance is in safe working condition.

- Check the debris collection box frequently for signs of wear and/or deterioration.
- Replace any worn or damaged parts.
- Make sure to use only genuine/original replacement parts and accessories.
- For reasons of safety, any worn or damaged component should be replaced or repaired immediately by a qualified technician.
- When not in use, store the machine only in a dry place that is inaccessible to children.

1.2.4- Before starting the product





















- Only operate the product after completely assembling it.

Do NOT operate product if it is not fully and properly assembled!

- Before each use, check the machine for any signs of damage.
- Prior to each use, check the power cord for signs of damage. Under no circumstances should the power cord be used if it shows any signs of damage.
- Ensure that the machine is only connected to conventional sockets with a 230-240V alternating current supply. Only use extension cables if they are really necessary. The use of extension cables may cause a drop in voltage, which will result in the machine not performing to its peak or the motor overheating.
- The machine can be plugged into any 230-240 volt AC outlet with 10 amps of fuse protection. The electrical outlet is to be protected by an earth leakage circuit breaker (ELCB) with a max triggering current of 30mA

(i.e. the appliance should be supplied via a Residual Current Device (RCD) with a tripping current of not more than 30mA).

1.3- Explanation of Symbols

	Do not expose to weather conditions (ex.: rain, snow ...) or to moisture. Do not use nor leave outdoor during weather conditions (e.g. rain, snow...) Do not use in the rain or leave outdoors while it is raining.
	Caution! Risk of injury and/or damage and/or deterioration of product in case on non-compliance to safety requirements.
	Read the instructions manual.
	Class II product with double or reinforced insulation
	Wear eye protection.
	Wear ear protection.
	The machine may exceed 85 dB(A) at the workplace; in this case, noise protection measures need to be taken to protect the user.
	Wear protective gloves and shoes with non-slippery sole.
	
	Keep all parts of your body away from moving parts and from the shredder opening.
	Rotating cutting knife. Keep hands and feet away from the openings while tool is running.
	Do not step on the collection box.
	Keep persons (esp. children) and animals away from product and working area.
	Projection hazard (e.g. small debris).
	Keep bystanders at a safe distance (at least 3m) away from the tool while in operation.
	Let moving parts come to a standstill before carrying any intervention on machine.
	Locked and unlocked position
	Cutting diameter adjustment
	Disconnect product from its power source before maintenance, cleaning or any intervention on product; when you do not use product or when you leave it unattended for any period. Disconnect product from its main power source, if product, power cable, or extension cord is damaged or cut during operation. Unplug product by pulling the plug. Do not pull the cable.
	Do not dispose of this product with household rubbish. Dispose of this product in the nearest recycle centre. Please contact your local authority or local recycle centre for further information for its safe disposal.

2. PARTS LIST

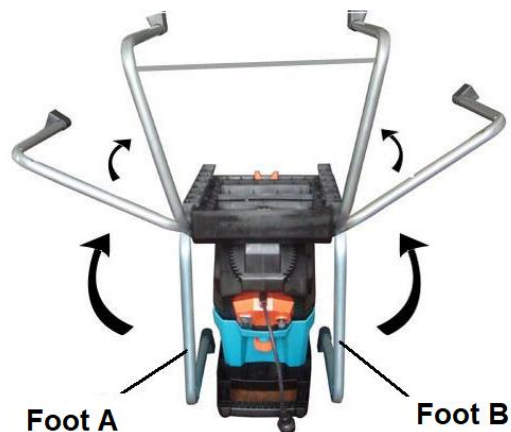
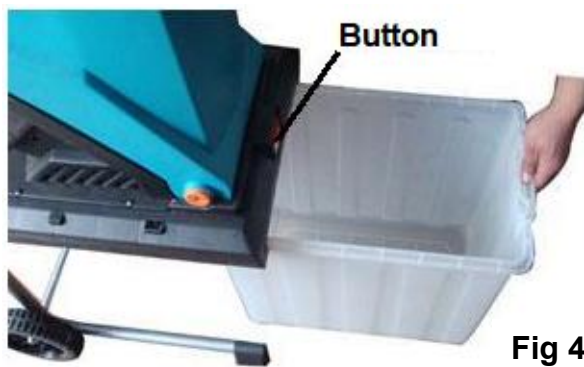


1. Feed hopper
2. Shredder body
3. Motor cover
4. Collection box
5. Frame
6. Wheel
7. Feet
8. Main switch
9. Circuit breaker
10. Cover knob

3. CHARACTERISTICS

Voltage	230-240 V ~ 50 Hz
Power	2500W(P40)
No load speed n_0	4050 min ⁻¹
Insulation protection class	II
Ingress Protection	IPX4
Operating cycle	P40-S6 (40%) means 40s load and 60s idle time operation mode
Cutting diameter (max)	40mm
Collection bag capacity	50 L
Measured sound Pressure Level	$L_{pA,m}$: 95.7dB(A), K = 3 dB(A)
Measured sound Power Level	$L_{wA,m}$: 108.3 dB(A), K=2.64 dB(A)
Garanteed sound Power Level	111 dB(A)
Weight (approx.)	14.5 kg

4. ASSEMBLY



1. Turn on the Foot A and Foot B to the appropriate location (Fig.3), then upside down the machine.
2. Mount the wheel in the same order illustrated in fig 5 ensure the nut is not too tight.
3. Lift up the button, push the collection box track to the appropriate location (Fig 4).
4. Tighten the reamer knob. The reamer knob has a safety switch please ensure the knob is tightened or the motor will not activate. (Fig. 6)
5. **NOTE:** It is dangerous to use the machine without the hopper. (Fig. 7)

5. BEFORE USE THIS PRODUCT

Read the instructions thoroughly and acquaint yourself with the features of the machine. Before inspecting or servicing any part of the appliance, switch off, pull the plug from the mains and make sure that all moving parts have come to a complete stop.

1. Inspect the material to be shredded before starting. Remove any objects or debris that could be thrown, jammed or become entangled in the blades. Remove any soil from root balls. Foreign bodies like stones, glass, metals, fabrics, or plastics must not enter the in-feed chute, these could damage the blades.
2. Always place the machine on firm level ground. During operation, do not tilt or move.
3. Allow the cutting blades to reach full speed before feeding the material into the in-feed chute.
4. Use the machine to shred the following materials only:
 - Twigs and branches (Max. diameter 40mm)
 - Waste from pruning bushes
 - Waste from trimming hedges
 - Plant material and other garden waste
 - Leaves and plant roots (remove soil from roots before shredding)
5. Do not fill soft waste such as kitchen rubbish into the shredder, but compost them.
6. Feed the material to be shredded into the corner of the in-feed chute, if it is not too bulky, the material will be drawn in by the blades.
7. Only insert as much material so that the in-feed chute will not be blocked up.
8. **Warning:** Long material extending out from the machine could lash out when being drawn in by the blades. Please keep at safe distance.
9. Ensure the shredded material can fall freely from the discharge chute.
10. To make finer compost the shredded material can be shredded for a second time.
11. Do not allow the shredded material to build up to a level where it blocks the discharge chute. If the material builds up too far it could reach the cutting blades and be thrown out of the in-feed chute.
12. Organic material contains a large amount of water and sap that can stick to the shredder. To avoid this the material should be left for a few days to dry out. Large branches however are best shredded when they are fresh.
13. If during cutting the blade stalls, stop the shredder immediately and disconnect it from the mains supply before investigating the cause.
14. Remove any jammed debris from the blades and examine them for any damage before re-commencing shredding.
15. If the blade has stalled for more than 5 seconds the safety overload switch will operate and switch the machine off. Allow the machine to cool down for at least 1 minute before re-starting. Push the overload switch first and then push on the On/Off switch to re-start the machine.
16. If the cutting mechanism strikes any foreign object or if the appliance should start making any unusual noise or vibration, immediately switch off and allow the cutting means to stop. Pull the plug from the mains supply and take the following steps:
 - Inspect for damage.
 - Replace or repair any damage parts.
 - Check for and tighten any loose parts.
17. If the appliance becomes clogged, switch off and allow the cutting means to stop. Pull the plug from the mains supply before cleaning debris.
18. Keep the motor cooling vents clean of debris and other accumulations to prevent damage to the motor or possible fire.
19. Switch off, allow the cutting means to stop and pull the plug from the mains supply whenever you leave the work area.
20. Do not allow processed material to build up in the discharge zone; this may prevent proper discharge and can result in kickback of material through the feed intake opening.

6. OPERATION

Starting and Stopping the shredder

Press the switch marked “1” to start and marked “0” to stop the motor.

Press the “circuit breaker” button if the machine does not work, ensure you have connected to the power supply.

When the motor has been running for a few seconds you can commence shredding.

The circuit breaker will be activated in the following circumstances:

- A build up of shredded material around the cutting disc.
- If the material being shredded is greater than the motor capacity.
- Where there is too much resistance against the cutting blade.

When the circuit breaker has been activated switch-off the shredder and disconnect the power supply.

- Unscrew the reamer knob at the base of the turret and open top section
- Remove the debris or obstruction from the cutting area
- Return the top section and tighten the reamer knob.
- Leave motor a few minutes to cool down
- Reconnect to the power supply and press the circuit breaker button.
- When ready to start shredding press the “1” switch.

Warning: NEVER slacken off the tightening knob without having turned off the On/Off switch and pulled the plug out of the socket.

Warning: The shredder will stop within 5 seconds after switching off.

Using the Plunger

There is a plunger provided to aid feeding less bulky material such as small twigs, leaves, other garden waste and vegetation into the in-feed chute.

- Load the material into the hopper.
- Insert the plunger into the in-feed chute pushing the material onto the blade disc.
- Wait until all the material has been shredded before adding more material.



Fig.8



Fig.9

NOTE: Your fingers must never enter the in-feed chute.

NOTE: Never use the tool if the hopper is not fitted.

NOTE: Do not over reach.

HOW DO I COLLECT THE SHREDDED MATERIAL

Shut-off the power unit before attaching or removing the bag.

You can use either the collection bag supplied (if supplied) or place the shredder on a tarpaulin sheet to catch the shredded material.

When using the collection bag, you need to fit the collection bag hooks onto the sides of the discharge chute

Warning: The ventilation slots on the machine body must never be covered by the collection bag or shredded material.

HOW DO I REPLACE THE BLADES

1. Ensure that the shredder is switched off and disconnected from the mains supply.
2. Remove the top feed assembly by unscrewing the reamer knob securing it to the body of the machine.
3. The blades have two cutting edges. When the blades become worn they can be reversed to use the second cutting edge.
4. It is recommended that work gloves be used when replacing the blades.
5. Lock the blade disc using hex spanner. Unscrew the two inner hexagonal headed screws and note the position of the cutting angle of the blade.
6. Remove the blade and rotate it through 180 degrees and fit the blade to the blade disc ensuring that the ground cutting edge is facing downwards.
7. Repeat this for the other blade.

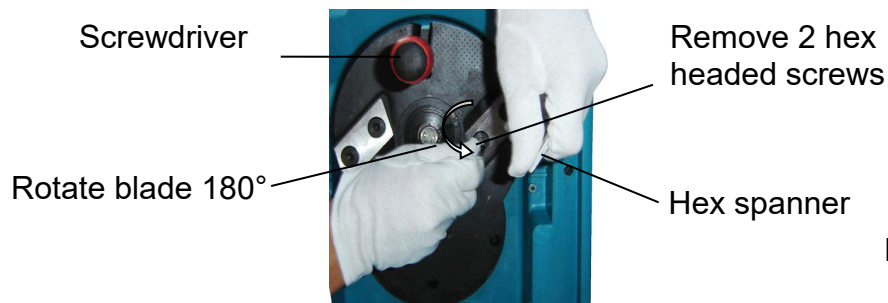


Fig.10

When both cutting edges of the blade have become worn they must be replaced as a pair. The blades can be re-sharpened, but this must be done by an experienced person using an oil stone. We do not recommend this be done as the weight of each blade is critical to maintain the balance of the cutting disc. Any imbalance could cause damage to the machine and possible injury to the operator.

7. MAINTAINING AND STORAGE

1. **Warning:** During maintenance and cleaning ensure the machine is disconnected from the mains.
2. When the appliance is stopped for servicing, inspection, or storage, or to change an accessory, switch off and pull the plug from the mains supply before making any inspections, adjustments, etc.
3. If an extension cord is used it shall not be of lighter grade than the supply cord already fitted to the appliance.
4. Check the supply and any extension cord regularly for damage or signs of ageing. Do not use the appliance, if the cords are damaged.
5. When servicing the cutting means be aware that, even though the motor will not start due to the interlock feature of the guard, the cutting means can still be moved if the motor is turned by

hand.

6. Never attempt to override the interlock feature of the guarding.
7. Remove deposited matter from the machine using a brush.
8. Always clean the machine after use. Clean the plastic body and plastic parts using soap and a moist cloth. Do not use aggressive agents or solvents for cleaning.
9. Never clean the shredder with a jet of water or by rinsing. Make sure that no water is allowed to enter into the shredder. Use only the recommended detergent

storage

Clean product and empty the collection box.

Store product, instructions manual and accessories in its original packaging.

Product must be stored in a clean, dry location. Always lock up product and keep out of reach of children.

Do not store product in temperatures lower than 0°C (32°F)

Do not place or store any object on top of the product.

8. DISPOSAL

- Debris & remnants: do not throw with household rubbish or in the environment. Dispose of any debris and remnants in rubbish collection centres or seek advice from your local municipality.

- Machine: do not dispose with household garbage. Do not throw into the environment.

Dispose of the product in a collection centre for waste of electrical and electronic equipment, or a waste drop-off centre; or seek advice from your local municipality.

- Proceed with disposal of remnants, machine, accessories and packaging according to local regulations regarding the protection of the environment.

9. ECLARATION OF CONFORMITY



BUILDER SAS

ZI, 32 rue aristide Bergès – 31270 Cugnaux - France

Declares that the machinery designated below:

ELECTRIC PLANT SHREDDER

RAC2500ESH-3

Serial number: 20240515637-20240515916

Complies with the provisions of the Directive “machinery” 2006/42/EC and national laws transposing it:

Also complies with the following European directives:

EMC Directive 2014/30/EU

ROHS Directive(EU)2015/863 amending 2011/65/EU

Noise directive 2004/14/EC and 2005/88/EC

Measured sound power level : 108.3 dB(A) K = 2.64 dB(A)

Guaranteed sound power level: 111 dB(A)

Also complies with European standards, with national standards and the following technical provisions:

EN 60335-1: 2012/A15:2021

EN 50434:2014

EN IEC 55014-1:2021

EN IEC 55014-2:2021

EN IEC 61000-3-2:2019/A1:2021

EN IEC 61000-3-11:2019

Responsible for the technical file: Mr. Olivier Patriarca

Signed in Cugnaux, on 07/06/2024

Philippe MARIE / PDG

10. WARRANTY

The manufacturer guarantees the product against defects in material and workmanship for a period of 2 years from the date of the original purchase. It can be extended by one year if the user subscribes to website of myswap. The warranty only applies if the product is for household use. The warranty does not cover breakdowns due to normal wear and tear.

The manufacturer agrees to replace parts identified as defective by the designated distributor. The manufacturer does not accept responsibility for the replacement of the machine, in whole or in part, and/or ensuing damage.

The warranty does not cover breakdowns due to:

- insufficient maintenance.
- abnormal assembly, adjustment or operations of the product.
- parts subject to normal wear and tear.

The warranty does not extend to:

- shipping and packaging costs.
- using the tool for a purpose other than that for which it was designed.
- the use and maintenance of the machine done in a manner not described in the user manual.

Due to our policy of continuous product improvement, we reserve the right to alter or change specifications without notice. Consequently, the product may be different from the information contained therein, but a modification will be undertaken without notice if it is recognized as an improvement of the preceding characteristic.

READ THE MANUAL CAREFULLY BEFORE USING THE MACHINE.

When ordering spare parts, please indicate the part number or code, you can find this in the spare parts list in this manual. Keep the purchase receipt; without it, the warranty is invalid. To help you with your product, we invite you to contact us by phone or via our website:

+33 (0)9.70.75.30.30

<https://services.swap-europe.com/contact>

You must create a "ticket" via the web platform.

- Register or create your account.
- Indicate the reference of the tool.
- Choose the subject of your request.
- Describe your problem.



Attach these files: invoice or sales receipt, photo of the identification plate (serial number), photo of the part you need (for example: pins on the transformer plug which are broken).

11. PRODUCT FAILURE

WHAT TO DO IF MY MACHINE BREAKS DOWN?

If you bought your product in a store:

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Go to the store with the complete machine and with the receipt or invoice.

If you bought your product on a website:

- Make sure that your machine is complete with all accessories supplied, and clean! If this is not the case, the repairer will refuse the machine.
- Create a SWAP-Europe service ticket on the site: <https://services.swap-europe.com> When making the request on SWAP-Europe, you must attach the invoice and the photo of the nameplate (serial number).

Contact the repair station to make sure it is available before dropping off the machine.

Go to the repair station with the complete machine packed, accompanied by the purchase invoice and the station support sheet downloadable after the service request is completed on the SWAP-Europe site

Please keep your original packaging to allow for after-sales service returns or pack your machine with a similar cardboard box of the same dimensions.

For any question concerning our after-sales service you can make a request on our website <https://services.swap-europe.com>

Our hotline remains available at +33 (9) 70 75 30 30.



12. WARRANTY EXCLUSIONS

THE WARRANTY DOES NOT COVER:

- Start-up and setting up of the product.
- Damage resulting from normal wear and tear of the product.
- Damage resulting from improper use of the product.
- Damage resulting from assembly or start-up not in accordance with the user manual.
- Periodic and standard maintenance events.
- Actions of modification and dismantling that directly void the warranty.
- Products whose original authentication marking (brand, serial number) has been degraded, altered or withdrawn.
- Replacement of consumables.
- The use of non-original parts.
- Breakage of parts following impacts or projections.
- Accessories breakdowns.
- Defects and their consequences linked to any external cause.
- Loss of components and loss due to insufficient screwing.
- Cutting components and any damage related to the loosening of parts.
- Overload or overheating.
- Poor power supply quality: faulty voltage, voltage error, etc.
- Damages resulting from the deprivation of enjoyment of the product during the time necessary for repairs and more generally the costs related to the immobilization of the product.
- The costs of a second opinion established by a third party following an estimate by a SWAP-Europe repair station
- The use of a product which would show a defect or a breakage which was not the subject of an immediate report and/or repair with the services of SWAP-Europe.
- Deterioration linked to transport and storage*.

* In accordance with transport legislation, damage related to transport must be declared to carriers within 48 hours maximum after observation by registered letter with acknowledgement of receipt. This document is a supplement to your notice, a non-exhaustive list.

Attention: all orders must be checked in the presence of the delivery person. In case of refusal by the delivery person, it you must simply refuse the delivery and notify your refusal.

Reminder: the reserves do not exclude the notification by registered letter with acknowledgement within 72 hours.

Information:

Thermal devices must be wintered each season (service available on the SWAP-Europe site). Batteries must be charged before being stored.



BUILDER SAS
32 rue Aristide Bergès - Z.I. du Casque - 31270 Cugnaux - France
MADE IN PRC